

UPGRADE YOUR DIGITAL COMMUNICATIONS STRATEGY AND ENHANCE THE CUSTOMER EXPERIENCE

Through our Electronic Delivery Solutions, we help you migrate mailings to an online environment, and find new ways to reach and connect with your customers. Our innovative solutions reduce costs, making IT expenditures more predictable, while also helping to drive efficiency by maximizing your communication efforts.

You'll receive the following key benefits with our Electronic Delivery solutions:



Enhance the customer experience by presenting fluid, dynamic and highly interactive statement viewing



Increase eDelivery adoption rates and capitalize on opportunities to cross-market products and services utilizing CustomerConnect



Attract tech-savvy customers by offering access to interactive statements on mobile devices



Offer additional electronic document functionality to decrease postage costs, delivery delays and paper consumption

With CSI's Electronic Delivery solutions, you can utilize faster, more secure tools that will help reduce your compliance burden and strengthen your security. Let CSI manage electronic document delivery, while you stay focused on banking and serving your customers more efficiently.





eSTATEMENTS

Dynamic, secure and unique presentation of financial statements online

eStatements delivers an interactive, electronic representation of the traditional financial statement. Using our unique HTML5 user interface, your customers receive an unparalleled viewing experience that heightens their loyalty to your institution. Our online statements solution provides a comprehensive, secure tool that allows you to reach your customers in innovative, responsive ways.

Financial institutions that utilize eStatements can achieve the following key benefits:

- Offer an interactive viewing experience without the need to launch a separate PDF viewer
- Use your own branding and integrate within your Internet banking for single sign-on capability
- Gain access to advanced technology that would otherwise be expensive to implement
- Provide advanced search capabilities for checks and other documents

eStatements integrates with CustomerConnect so that targeted messages and graphics can be easily incorporated into online statements.

INVISIONBANK

JOHN DOE 2627 E I-44 SERVICE RD Hadalladladdalladalladalladallad

STATEMENT PERIOD: 03-01-2006 - 03-31-2006 CUSTOMER NUMBER: 1234567 DIRECT ALL INQUIRES TO 405-478-9000

Typical eStatement **BEFORE CSI Composition**

INVISIONBANK

DESCRIPTION AMOUNT BALANCE BEGINNING BALANCE 470.63 11/01/06 11/03/06 BEGINNING BALANCE ACH DEPOSIT TRACE #: 6217712234 357.40 CLEARED CHECK 4639 TRACE #: 41525084 47.55-ON US CHECKING WIT-HDRAWAL TRACE #: 10 828.03 11/03/06 11/02/06 780.48 11/06/06 11/03/06 ON US CHECKING WITHDRAWAL TRACE #: 10
042
50.00CLEARED CHECK 4640
TRACE #: 1705589
51.55CLEARED CHECK 4641
TRACE #: 1746889
20.00CLEARED CHECK 4641
TRACE #: 22271506
18.88CLEARED CHECK 4691
TRACE #: 22271506
18.88CLEARED CHECK 4691
TRACE #: 22271506
18.88CLEARED CHECK 4641
51.747809
18.88CLEARED CHECK 4641
18.88CLEARED CHECK 4641
18.88CLEARED CHECK 4646
18.88CLEARED CHECK 4641
18.88-11/06/06 11/03/06 678.93 11/07/06 11/06/06 658.93 11/07/06 11/06/06 582.67 708.96 11/07/06 11/07/06 690.08 11/13/06 11/09/06 665.07 11/14/06 11/09/06 648.86 11/14/06 11/09/06 613.76 594.19 11/30/06 REGULAR CHECK NUMBER AND AMOUNT SUMMARY REGULAR CHECK NUMBER AND AMOUNT SUMMARY
NRR DATE AMOUNT NBR DATE AMOUNT NBR DATE AMOUNT
4639 11/03 47.55 4640 11/06 51.55 4641 11/07 76.26
4643* 11/07 20.00 4644 11/09 18.88 4645 11/14 16.24
4646 11/14 35.00 4647 11/13 25.01 4648 11/14 500.00
ASTERISK (*) DEMOTES A BREAK IN CHECK SEQUENCE
1 YEAR CD - Account Number 333333 PURCHASED:03/11/00 MATURITY:03/10/07 4.100% ORIGINAL BALANCE:5230.36 EFFECTIVE TRANSACTION DATE DATE DESCRIPTION AMOUNT BEGINNING BALANCE DIVIDEND PAYMENT 21.94 ENDING BALANCE 6511.18 6533.12 6533.12 11/01/06 11/30/06 11/30/06 YTD DIVIDENDS INCLUDED IN TAX INFORMATION NEW VEHICLE B - Account Number 444444 218.18
 EFFECTIVE
 TRANS.
 FINANCE
 CHARGES
 FEES
 CHANGE

 11/01/06
 AMNUAL PER-CENTAGE RATE
 5.740%
 5.740%
 6.05
 71.02-00%

 11/01/06
 LOAM PAYMENT
 6.05
 371.02-00%
 71.02-00%
 71.02-00%
 11/30/06 ENDING BALANCE DAILY PERIODIC RATE .015726% (ANNUAL PERCENTAGE RATE 5.740%)
YTD FINANCE CHRGS MOT INCLUDED IN TAX INFO 1066.14

ACCOUNTS: PREMIUM SAVINGS REGULAR CHECKING	NUMBER 777777 1234567	BALANCE \$6,345.05 \$594.19	Y-T-D DIV 37.64
1 YEAR CD TOTAL ACCOUNTS	222222	\$6,533.12 \$12,472.36	218.18 255.82
LOANS: NEW VEHICLE B TOTAL LOANS	NUMBER 4444444	BALANCE \$19,987.63 \$19,987.63	Y-T-D INT 1066.14 1066.14

Regular Savings - Account Number 777777

BALANCE AND ACCOUNT SUMMARY

BEGINNING BALANCE + TOTAL CREDITS - TOTAL DEBITS = ENDING BALANCE

\$6,345.05 .00 .00 \$6,345.05

EFFECTIVE TRANSACTION DATE

BEGINNING BALANCE

DESCRIPTION

AMOUNT

\$37.64 - YTD DIVIDENDS PAID

Regular Checking - Account Number: 1234567

BEGINNING BALANCE + TOTAL CREDITS - TOTAL DEBITS = ENDING 884.77 1,008.33

INVISIONBANK \ STATEMENT OF ACCOUNT **INVISION**BANK

Account Number Date eStatement Page **AFTER**

Account Number Date 12-8-16 RONIC CREDITS

JOHN DOE JANE DOE 123 N SUMMIT APT 101 DECATUR IL 62526 ոիվիկենինիինին - «Ուլիինիսի»

CSI Composition

ECKS AND OTHER DEBITS

Check # Amount

Date Description 12/08/16 SERVICE CHARGE ELECTRONIC DEBITS Amount

447.21 1,000.00 57.03 44.04

\$2,426.47

eStatements

Many account holders are concerned about identity theft and fraud. eStatements allows you to retrieve your statements from your home or office computer. It's safe, and convenient. No more personal information sitting in your mailbox.

CHECKING			Status: Active		
Category		Transacti	ons .	Amount	
Balance Forward From 1:	/08/16		2,	426.47	
Deposits			4 1,	011.20	
Debits			7	925.35	
Automatic Withdrawals				548.28	
Automatic Deposits			2	656.96	
SERVICE CHARGE				2.00	
Ending Balance On 12/08	1/16		1,	619.00	
Average	Balance (Ledger)	1,637	.08 +		
DEPOSITS AND O	THER CREDITS				
Date Type	Amount Date 5	'ype Amount	Date Type	Amou	
11/09/16 0	530.00 11/29/16	13,94	11/30/16 0	100.	

ITEMIZED SERVICE CHARGE

DAILY BALANCE SUMMARY

11/10/16 SLUMBERLAND STO PURCHASE DECA IL CK # 1077 11/10/16 SLUMBERLAND STO PURCHASE DECA IL CK # 1076 11/17/16 WAL-MART STORES PURCHASE DECA IL CK # 1078 12/01/16 FAMILYDOLLAR INC PURCHASE DECA IL CK # 1081

ACCOUNTS AT A GLANCE

Acct Type Sub Acct. Account Title CHECKING



eNOTICES

Automated delivery of daily or ad-hoc notices via your Internet banking platform

eNotices offers you an innovative, cost-effective method for delivering financial notices to your customers online. With this solution, you can streamline the delivery process, making it more immediate, direct and verifiable. eNotices includes several features that allow you to share critical information with your customers through a more practical, affordable channel.

With eNotices, you have the ability to optimize the performance of your notices:

- Issue notices immediately and electronically, reducing time, paper and postage
- Alert customers via email when a new notice is waiting
- Create an audit trail by requiring customers to read notices upon initial login
- Attach notes to individual notices on actions taken

eNotices integrates with eStatements so that customers get all of their critical account information in one location.

CSI ACCESSDIRECT

Online bank document management system to maximize our solutions for your needs

AccessDirect gives our customers an admin tool for managing and accessing CSI's online document delivery applications. It provides comprehensive access to account management functions so that you can maximize the way our solutions perform for your business.

With AccessDirect, CSI customers can capitalize on the following benefits:

- Utilize a centralized portal to access many of CSI's Electronic Delivery products and services
- Restrict sensitive data to appropriate users with enterprise-class security features
- Communicate and collaborate with CSI staff about projects

Customers who utilize eStatements, eNotices and CustomerConnect have free access to AccessDirect.

CUSTOMERCONNECT

Personalized marketing content incorporated into electronic or print media

CustomerConnect gives you unprecedented control over your marketing efforts. A robust online tool, the solution allows you to manage cross-sell opportunities across all content delivery, from print and electronic statements to direct mail and email campaigns. CustomerConnect lets you design personalized campaigns and target them to specific customer segments.

Utilizing CustomerConnect allows financial institutions to capitalize on the following advantages:

- Create banner ads for placement on mailed statements, Internet banking, notice mailings, etc.
- Send promotional emails to account holders and potential customers
- Develop creative campaigns with our easy-to-use editing tools
- Target customers on a range of criteria, from account location to account holder age

CustomerConnect automatically links to email addresses stored in eStatements and eNotices.





Computer Services, Inc. | 800.545.4274 | csiweb.com