Through our Electronic Delivery Solutions, we help you migrate mailings to an online environment, and find new ways to reach and connect with your customers. Our innovative solutions reduce costs, making IT expenditures more predictable, while also helping to drive efficiency by maximizing your communication efforts.

You’ll receive the following key benefits with our Electronic Delivery solutions:

- Enhance the customer experience by presenting fluid, dynamic and highly interactive statement viewing
- Increase eDelivery adoption rates and capitalize on opportunities to cross-market products and services utilizing CustomerConnect
Attract tech-savvy customers by offering access to interactive statements on mobile devices

Offer additional electronic document functionality to decrease postage costs, delivery delays and paper consumption

With CSI’s Electronic Delivery solutions, you can utilize faster, more secure tools that will help reduce your compliance burden and strengthen your security. Let CSI manage electronic document delivery, while you stay focused on banking and serving your customers more efficiently.
eSTATEMENTS
Dynamic, secure and unique presentation of financial statements online

eStatements delivers an interactive, electronic representation of the traditional financial statement. Using our unique HTML5 user interface, your customers receive an unparalleled viewing experience that heightens their loyalty to your institution. Our online statements solution provides a comprehensive, secure tool that allows you to reach your customers in innovative, responsive ways.

Financial institutions that utilize eStatements can achieve the following key benefits:

- Offer an interactive viewing experience without the need to launch a separate PDF viewer
- Use your own branding and integrate within your Internet banking for single sign-on capability
- Gain access to advanced technology that would otherwise be expensive to implement
- Provide advanced search capabilities for checks and other documents

eStatements integrates with CustomerConnect so that targeted messages and graphics can be easily incorporated into online statements.
CSI ACCESSDIRECT
Online bank document management system to maximize our solutions for your needs

AccessDirect gives our customers an admin tool for managing and accessing CSI’s online document delivery applications. It provides comprehensive access to account management functions so that you can maximize the way our solutions perform for your business.

With AccessDirect, CSI customers can capitalize on the following benefits:

• Utilize a centralized portal to access many of CSI’s Electronic Delivery products and services
• Restrict sensitive data to appropriate users with enterprise-class security features
• Communicate and collaborate with CSI staff about projects

Customers who utilize eStatements, eNotices and CustomerConnect have free access to AccessDirect.

eNOTICES
Automated delivery of daily or ad-hoc notices via your Internet banking platform

eNotices offers you an innovative, cost-effective method for delivering financial notices to your customers online. With this solution, you can streamline the delivery process, making it more immediate, direct and verifiable. eNotices includes several features that allow you to share critical information with your customers through a more practical, affordable channel.

With eNotices, you have the ability to optimize the performance of your notices:

• Issue notices immediately and electronically, reducing time, paper and postage
• Alert customers via email when a new notice is waiting
• Create an audit trail by requiring customers to read notices upon initial login
• Attach notes to individual notices on actions taken

eNotices integrates with eStatements so that customers get all of their critical account information in one location.
CUSTOMERCONNECT
Personalized marketing content incorporated into electronic or print media

CustomerConnect gives you unprecedented control over your marketing efforts. A robust online tool, the solution allows you to manage cross-sell opportunities across all content delivery, from print and electronic statements to direct mail and email campaigns. CustomerConnect lets you design personalized campaigns and target them to specific customer segments.

Utilizing CustomerConnect allows financial institutions to capitalize on the following advantages:

• Create banner ads for placement on mailed statements, Internet banking, notice mailings, etc.
• Send promotional emails to account holders and potential customers
• Develop creative campaigns with our easy-to-use editing tools
• Target customers on a range of criteria, from account location to account holder age

CustomerConnect automatically links to email addresses stored in eStatements and eNotices.