



MANAGED SERVICES PROVIDER
CSI WORKFORCE



Dynamic Solutions. Superior Results.

CSI WORKFORCE

EMPOWERING TEAMS TO MOBILIZE AND INCREASE PRODUCTIVITY

TAKE PRODUCTIVITY TO THE NEXT LEVEL WITH CSI WORKFORCE

Managing and hosting technology can be cumbersome, costly and counterproductive when growing your financial institution. CSI Workforce, powered by Office 365®, allows your teams to be truly mobile, granting them the flexibility to work from anywhere, anytime while increasing productivity. Workforce empowers your employees to focus on strategic initiatives, rather than licensing and hardware. As technology continues to evolve at ever-increasing speeds, employers are looking for ways to keep pace and provide their employees the tools they need to perform at the highest levels.

CSI WORKFORCE

Introduce your organization to industry-leading cloud solutions managed and supported by a team that understands the unique needs of the financial industry. CSI Workforce's set of solutions are designed to help improve customer productivity by enabling improved mobility, collaboration, and access to information and personnel.

Built on Microsoft's globally redundant servers, premier disaster recovery capabilities, and monitored around the clock by both Microsoft and CSI's experts dedicated to the security of client data, CSI Workforce provides anytime, anywhere, any device access to information.

SUPPORT

CSI Workforce is designed specifically for financial institutions. It is imperative that your support comes from experts who understand your environments and the unique challenges your business faces. While Workforce is backed by Microsoft's Office 365 **99.9 percent uptime guarantee**, should you need support, you will have access to CSI's deep bench of experts and specialized support teams.

SECURITY

CSI recognizes your need to safeguard your financial institution's integrity. That's why we built this solution with security top of mind. Included in CSI Workforce is:

- Manual or Automated Encryption
- Preservation of Mailbox Items with eDiscovery
- Regular evaluations of Office 365 security controls and enhancements
- Support from CSI and Microsoft's Industry-Leading Security Experts

Benefits:

- White-Glove Support from CSI
- Simple Per-User Pricing
- Monthly Billing (no upfront annual payment required)
- Flexible Subscription Levels
- Vendor Consolidation
- 99.9% Global Uptime

SUBSCRIPTION LEVELS

With CSI Workforce, subscription levels are flexible and can be tailored to your institution. Mix and match different levels based on the needs of your employees and feel free to change subscription levels during agreement term without complexity.

	Exchange Online	Premium	Enterprise
User Maximum	Unlimited	300	Unlimited
Mix and Match Subscriptions	X	X	X
Mailbox Size	50GB	50GB	Unlimited
Archive Size	50GB	50GB	Unlimited
Web-Based Management for User and Group Administration	X	X	X
Web-Based Email Access	X	X	X
Outlook Support	X	X	X
Outlook Mobile App		X	X
Access via ActiveSync	X	X	X
Active Directory Integration	X	X	X
Premier Anti-Malware and Anti-Spam Protection via Exchange Online	X	X	X
In-Place Archive	X	X	X
In-Place eDiscovery	X	X	X
14-Day Deleted Item Recovery	X	X	X
30-Day Deleted Mailbox Recovery	X	X	X
Online Versions of Office		X	X
Fully Installed Office Applications (up to 5 PCs or Macs)		X	X
Office on Tablets and Phones (up to 5 Tablets and 5 Phones)		X	X
Cloud Storage and Sharing		1TB	Unlimited
Skype for Business		X	X
SharePoint Online		X	X
Message Encryption			X
In-Place Hold and Litigation Hold			X
Data Loss Prevention			X

