



**MANAGED SERVICES
PROVIDER**
IT SYSTEMS SUITE



Dynamic Solutions. Superior Results.

MAKE YOUR SYSTEMS FASTER, MORE RELIABLE AND LESS EXPENSIVE

CSI'S IT SYSTEMS SUITE OPTIMIZES YOUR IT INFRASTRUCTURE
AND PROVIDES A MORE STRATEGIC APPROACH TO TECHNOLOGY



➤ **INCREASE PRODUCTIVITY**
of applications, processes
and systems



➤ **ACCESS REAL-TIME
MONITORING** alerts and
support 24x7



➤ **EXECUTE A MORE
STRATEGIC IT APPROACH**
with our certified, experienced
professionals

Your IT systems drive everything you do, so it's important that they operate quickly and efficiently at all times. With CSI's IT Systems Suite of services, you can capitalize on cloud-based technology or on-premise solutions that enhance your technology's output and deliver significant cost savings.

CSI offers a complete array of IT systems, providing everything from hardware maintenance and telecommunications circuits to strategic services. We understand your institution is unique, so our IT Systems services allow you to customize a technology plan that meets your institution's needs.

CSI harnesses the power of technology and translates it into tangible benefits for your institution:

- Increase productivity of applications, processes and systems
- Access real-time monitoring, alerts and support 24x7
- Execute a more strategic IT approach with our certified, experienced professionals

IT SYSTEMS SUITE

Comprehensive services that increase IT performance, daily operations and strategic direction

Your financial institution should never experience a lapse in uptime, which is why CSI's IT Systems services ensure reliable functionality and on-demand support of mission-critical applications, processes and systems.

Unlike other providers, we deliver a fully customized approach to technology. Our comprehensive services afford us the unique ability to provide critical connectivity solutions via circuits and telephone line ownership, allowing you to streamline vendor management. With CSI managing your network end-to-end, you'll achieve efficiencies in both maintenance and support and save the headache of dealing with the phone company.

IT Systems also delivers a personal approach to technology. With this service, you have access to our technologically advanced and redundant Network Operations Centers (NOC), staffed with IT systems experts around the clock, as well as Strategic Services, a deep bench of financial industry experts who assist with your IT projects.

PROFESSIONAL SERVICES

On-demand consultants with the knowledge to improve IT operations and reduce costs

Your institution needs relevant solutions to remain competitive, so it's imperative that you consider the "big picture." Our IT Systems Suite includes access to our Professional Services, a team of highly certified experts with deep experience. Our team works with you to develop a comprehensive IT strategy and identify which technologies will help you gain revenue and minimize risk.

With elite skills and top-tier experience, our experts can assist with the following services:

- Security and Performance Best Practices
- SAN and Storage Data Management
- Virtualization
- Infrastructure/Network Improvement Projects
- Multifactor Authentication
- Microsoft Server Technologies and Implementations

Our Professional Services consultants can serve as your dedicated IT staff or simply as an extension of your team.



