Microsoft 365™ Cloud Backup

Frequent backups | Long-term archiving | Scalable | Cloud-based

Protect Your Critical Microsoft 365™ Business Data

With over 300 million active users, the widespread use of Microsoft 365 for email, collaboration and document management makes data protection a critical need. As institutions increasingly rely on this software, it's important to safeguard your data against accidental deletions, cyber threats and compliance requirements.

CSI's Microsoft 365 Cloud Backup solution ensures comprehensive protection for your emails, documents, SharePoint sites, OneDrive files, Teams channels and more. Our scalable, cloud-based solution includes a user-friendly console for easy accessibility to IT teams of all sizes and experience levels.

With frequent backups, long-term archiving and a focus on financial institutions, CSI's Microsoft 365 Cloud Backup solution enables your institution to:

- Enhance data accessibility in case of a loss or corruption event
- Strengthen data security and compliance
- Improve data management and governance
- Reduce data recovery costs and time
- Increase data value and usability

Backing Up Your Microsoft 365 Data

Though Microsoft 365 provides built-in data protection, it does not fully cover all scenarios. There are several common reasons that your institution should consider implementing strong backups, including:

Accidental deletion: If a user or administrator accidentally deletes a folder with critical documents in it, are you able to retrieve it? Having a supplemental backup in place helps prevent these issues and saves you a headache down the line.

Retention gaps: Microsoft retains email data for active users, but what if you need critical information from a former employee's inbox? Backups ensure you don't have to worry about coordinating mailbox sharing— you'll have access to critical data when an employee leaves.

Insider threats: While rare, employees maliciously deleting necessary files could happen. A secondary backup prevents the permanent loss of data.

External threats: From breached credentials to ransomware, your institution faces a variety of external threats. Strong backups protect your data from cybercriminals who regularly target users of cloud services.

Legal and compliance reasons: Backing up Microsoft 365 data is currently a regulatory recommendation for financial institutions but could become a requirement.

Having an independent backup solution ensures that your critical data is always protected and recoverable, minimizing downtime and maintaining business continuity.

CSI's Microsoft 365 Cloud Backup solution is tailored to the unique challenges and data types within Microsoft 365, offering a more efficient and cost-effective way to ensure data protection and compliance.

Peace of Mind that You're Protected

Since Microsoft 365 provides you with a full suite of tools, your institution should ensure the retention and recoverability of the data located within those tools. CSI's Microsoft 365 Cloud Backup solution provides comprehensive coverage to ensure critical components of your Microsoft 365 environment are protected, including:

- **Exchange Online**, such as emails, contacts and calendars
- **SharePoint Online**
- **OneDrive for Business**
- **Microsoft Teams**, including channels and conversations

This solution allows you to respond to data requests without relying on Microsoft's support, giving you the option to back up Microsoft 365 Exchange and Teams up to six times a day and OneDrive up to four times a day. Your data can be retained and eligible for recovery for seven years, giving you peace of mind.

By partnering with CSI for Microsoft 365 Cloud Backup, your institution can:

- Have full control of your backup without the stress of managing it alone
- Partner with CSI to manage your backup for you if desired
- Rely on CSI's 24/7 support
- Leverage flexible recovery options, including granular recovery of items or full restoration of entire mailboxes or libraries

To learn more about improving efficiency and simplifying your backup process, contact us.

CSI