



Managed IT and Cybersecurity Solutions

Cloud-based technology and industry-leading cybersecurity solutions designed to keep your IT infrastructure secure, compliant and optimized.



Your **Technology Partner**

Technology grows increasingly complex by the day, and it's critical your IT systems always operate quickly and efficiently. CSI's Managed Services are tailored to the unique needs of your institution, optimizing the performance and security of your key applications, systems, networks and users. Our technology is built on decades of experience and continuous investment in innovation, and our Fintexperts® possess extensive knowledge relevant to your business.

We partner with your organization to provide a scalable, secure IT enterprise that supports your growth and regulatory needs, delivering tailored solutions and expert advice.

- Maximize your technology investments
- Enhance security of your systems
- Modernize your IT infrastructure
- Ensure cybersecurity compliance
- Leverage our team of IT governance experts

A Winning Combination

CSI is a full-service technology partner that delivers a winning combination of the best people, innovative IT and cybersecurity technologies and industry expertise to help your institution thrive in today's rapidly changing industry.

The Best People.

The Best Technologies.

The Best Expertise.

Modernize **Your IT Infrastructure**

Maintaining a high-performance IT infrastructure can be costly and complicated. With CSI Cloud Services, it doesn't have to be. CSI Cloud Services embrace the public cloud to modernize and simplify your IT infrastructure and empower your digital transformation, making it easy to support pivots in business strategy and scale services as needed.

Simplify Your Approach to IT Management

CSI Cloud Services enhance your approach to IT by optimizing your resources with a securely managed infrastructure hosted in the public cloud. By embracing Microsoft Azure and the tailored design and hosting of your servers and desktops, we take care of implementing, managing and monitoring your cloud-based IT environment, allowing you to:

- Strengthen compliance with regulatory requirements
- Mitigate cybersecurity risks with the latest security defenses
- Improve user experience with access to virtual desktops
- Support in-office, remote or hybrid workforces

Enable Virtual Desktop Infrastructure (VDI)

Our cloud hosting services support VDI, allowing your institution to deliver a modern, uniform desktop experience. VDI creates a technology environment in the public cloud that provides local and remote users with secure virtual desktop access from anywhere, on any device. Since servers and desktops share the same environment, you do not experience slowdowns in operations.



Want to Learn More about the Public Cloud?

Check out our white paper to discover the benefits a public cloud-based IT infrastructure delivers to financial institutions.

A Holistic Approach to Cybersecurity

The security of your data, devices, networks and users is critical at all times—especially as the variety of malicious cyber threats continues to evolve. Maintaining a strong cybersecurity posture requires full-time focus and dedication, and for many organizations, tackling these daunting security obstacles is too difficult to face alone. With an integrated, end-to-end platform to monitor, analyze and manage the security of your entire environment, CSI is your trusted partner for cybersecurity and risk mitigation.

Cybersecurity Monitoring White Paper

In this guide, we examine current cybersecurity threats in the financial services landscape and discuss strategies and managed cybersecurity solutions designed to mitigate risks.

Enhancing Your Defenses Against Cyber Threats

CSI's managed cybersecurity services deliver industry-leading solutions designed to create a highly secure, compliant IT environment for your institution and provide advanced threat detection. CSI has the technology, processes and expertise to deliver a holistic approach to managed cybersecurity services.



Monitor Your Environment.

Proactively monitor your entire IT environment for vulnerabilities and threats with:

- 24x7 correlated log monitoring and management
- EDGE Portal
- Vulnerability scanning
- Network Operations Center and Security Operations Center



Defend Against Risk.

Protect your institution's mission-critical servers, applications, networks and security devices with:

- Real-time threat mitigation
- Unified threat management (UTM)
- Redundancies and multi-layer security controls
- Latest patches and enhancements
- Endpoint and data protection



Remediate Threats.

Effectively respond to threats and improve your security posture by leveraging:

- Around-the-clock support from our team of experienced security experts
- Real-time incident response
- Vulnerability remediation



Ensure Compliance.

- Real-time access to event data with customized reporting
- Automated reporting to streamline audits and examinations

Stay Compliant with the Latest Regulatory Requirements

Maintain a secure IT infrastructure, mitigate risks and meet the complex regulatory requirements of the financial industry with CSI's cybersecurity compliance tools. We understand the strict federal regulations imposed on the financial industry and provide a suite of services that help keep your organization up to date with cybersecurity compliance.

A Compliance Partner You Can Rely On

When partnering with CSI, rest assured you're working with a partner that is as stringently tested as you are, including third-party and internal audits. Our cybersecurity compliance services include:

- Information Security Review
- Cybersecurity/IT Risk Assessment
- Sanctions Compliance
- Vendor Risk Management
- Cybersecurity Training Services
- Vulnerability Assessment
- FFIEC Cybersecurity Compliance
- Cybersecurity Compliance Consultation
- Penetration Testing

Real-Time Insight and Remediation

As cyber threats continue to evolve, having a holistic view of your entire IT environment is critical. We partner with your institution to deliver insight into the performance and security of your IT infrastructure. CSI's full suite of managed services solutions keeps your institution protected with end-to-end monitoring and mitigation while allowing you to leverage real-time reporting and support to streamline audits and examinations.

SIEMaaS: Real-Time Threat Monitoring and Management

CSI Security and Information and Event Management-as-a-Service (SIEMaaS) provides unmatched insight and control of security threats with real-time incident response and continuous monitoring for connected devices across a technology environment, detecting anomalies and alerting on them in real time.

With CSI SIEMaaS, your institution will gain a holistic analysis of your IT environment through:

- 24x7 log monitoring for all devices connected to the network
- Real-time incident response and remediation
- A dedicated team of CSI experts to manage security attacks
- Customized reports to meet FFIEC requirements



Optimize Your Workforce and Enhance Productivity

When managing your institution's workforce and devices, security and compliance are critical. CSI Workforce—our secure, encrypted email solution and productivity tools—allows your institution to reap the benefits of Microsoft Office 365® without the cost or worry of compliance and IT management.

CSI Workforce is monitored with a full suite of cybersecurity monitoring tools designed to provide enterprise-wide access to information, and includes:



Nearly instant delivery of updates, patches and enhancements to user devices



Premier disaster recovery capabilities



Continuous evaluations to ensure compliance



Stay Connected with Secure, Reliable Internet

CSINet is a managed network service built and deployed on our enterprise-level secure infrastructure to serve the specific needs of financial institutions. CSINet provides comprehensive, secure and scalable internet service without the financial and personnel overhead, and is shielded by multiple layers of security, including:

- Customizable Content Filtering
- Traffic Replay and Monitoring
- Proxied Connections
- Enhanced Firewall Service
- Intrusion Prevention System (IPS)
- Network-Based Malware Protection
- Distributed Denial of Service (DDoS) Protection

What Do Our Customers Say?

Read our customer story to learn how we helped SIU Credit Union reap the benefits of worry-free IT management.



Your Partner for Strategic Planning and 24/7 Protection

Keeping pace with the latest technology is a daunting task. That's why we connect you with the technology and industry expertise to optimize your IT strategy, deliver relevant alerts and mitigate security threats.

Enhance Your IT and Information Security Strategies with Industry Expertise

For some financial institutions, hiring a full-time executive for an IT or security role isn't always possible. As a component of CSI Advisory Services, our IT Governance Services grant you access to seasoned financial industry experts who provide strategic insight for your IT and information security (IS) strategies and help you prepare for future needs.

CSI's IT Governance Services provide your institution with:

- Strategic guidance to ensure your technology supports business goals
- Executive reporting and awareness training
- Examination and IT audit support, including remediation and documentation of audit findings
- IT Governance Platform with access to policies, summaries, dashboards and various assessments

Strengthen Your IT and Security Posture with Expert Guidance

Watch to find out how CSI's IT Governance Services provide your institution with access to experienced industry experts who ensure your IT, security and compliance strategies support your business goals.

Rely on 24/7 Support and Monitoring

Our cybersecurity solutions are available through our full-service managed security or monitored security service via redundant Network Operations Centers (NOCs) or Security Operations Center (SOCs). Our experts and certified professionals monitor your systems around the clock, providing your staff access to our service desk and delivering alerts.

Strengthen Your Disaster Recovery Plan with Cloud Backup and Recovery

Disasters, both natural and human-driven, increase the risk to your institution's valuable data. Our disaster recovery solution offers a cloud-based approach to data recovery, allowing you to maintain backups outside of a single location or region and ensure that your data is safe from a localized disaster.

CSI's cloud backup and recovery solution allows you to mitigate risks of disasters or cyberattacks with:

- A tailored strategy to ensure compliance and scalability
- Customizable recovery points
- Annual cloud recovery testing



Partnering for Scalable, Compliant Disaster Recovery

Find out how our cloud disaster recovery and backup services benefited Five Star Bank.



Fintexperts[®] By Your Side.

We Want to Hear from You!

Are you looking for a full-service technology partner? Or do you need help meeting regulatory requirements? We can help you accomplish your goals. In fact, it's our specialty.

About Computer Services, Inc.

As a forward-thinking technology partner, Computer Services, Inc. (CSI) delivers fintech, regtech and cybersecurity solutions to financial institutions and corporate customers, both foreign and domestic. In addition to its reputation for providing expert service, CSI focuses on propelling crucial technology advancements, accelerating speed-to-market and deploying solutions for fraud and anti-money laundering, account origination, small-to-medium businesses and treasury management, managed IT services and cybersecurity, real-time payments, open banking, Banking as a Service and more. From top global brands to community financial institutions across the nation, CSI delivers agile technology to its partners that's designed to accelerate their growth and maximize their success. For more information, visit www.csiweb.com.



CSI Headquarters:

3901 Technology Dr.
Paducah, KY 42001
(800) 545-4274

