

CSI Electronic Text Receipts and Signatures



Enhancing Customer Convenience | Strengthening Transaction Security | Optimizing Bank Efficiencies

Modernize Text & Signature Transactions

CSI's Text Receipts and Text Signatures are two powerful solutions that enhance customer convenience and streamline teller operations. Text Receipts provides customers with instant, paperless transaction confirmations via text, while Text Signatures enables secure, remote authorization of transactions. These innovations reduce paper usage and improve efficiency, further enhancing the customer experience with added convenience.



CSI's Electronic Text Receipts

Deliver a seamless and secure banking experience by providing customers with digital copies of their transactions directly to their mobile phones. Through a secure text link, customers can access and store their receipts effortlessly. This solution integrates with both Teller and Teller Capture, offering multiple advantages:

- **Eliminating Paper Receipt Management:** Provide a digital alternative to traditional receipts, reducing clutter and simplifying record-keeping.
- **Instant Receipt Access:** Enable customers to view and verify transaction information on their mobile devices immediately.
- **Convenient Receipt Delivery for Transfers:** Ensure smooth transaction documentation by offering an electronic receipt option for transfer requests, particularly in scenarios where a physical copy may be required for record-keeping or compliance purposes.
- **Adaptable to Customer Preferences:** Offer a versatile receipt delivery method that meets various customer preferences, ensuring that electronic receipts are available whenever they are preferred or required for digital record-keeping.



CSI's Electronic Text Signature

Enable secure, remote document signing with CSI's Electronic Text Signatures. Customers receive a secure link via text, allowing them to sign documents directly from their mobile device. Exclusively designed for Teller Capture, this solution streamlines operations and enhances efficiency in key banking scenarios:

- **Seamless Drive-Thru Transactions:** Enhance customer convenience by enabling electronic signature collection for transactions conducted at the drive-thru, eliminating the need for customers to enter the branch while maintaining security and compliance.
- **Efficient Multi-Signer Authorization:** Expedite transactions requiring multiple signatures, even when all account holders are not present.
- **Flexible Payment Authorization for Non-P2P Users:** Facilitate secure money transfers for recipients without peer-to-peer (P2P) payment apps.
- **Versatile Digital Signature Solution:** Support various banking scenarios where obtaining a physical signature is impractical.

Improve your customer experience today with CSI's Electronic Text Receipts and Text Signatures. For more information, contact your CSI Relationship Manager today!

Let's talk!

