

Regulation E Dispute Tracking



Powerful Automation Tools | Increased Accuracy | Intelligent Insights

Streamline and Simplify Dispute Management

Your institution's bottom line depends on efficient compliance management. Even simple mistakes can lead to increased regulatory oversight, penalties, and higher losses, all while slowing down business growth.

FINBOA's Dispute Management Platform protects your institution from common compliance pitfalls while equipping your team with intelligent automation and actionable insights. Increased accuracy, faster processing times, and reduced operational friction minimize risk and enable confident, effective management of growing fraud and transaction volumes. The result: improved compliance, stronger audit readiness, and enhanced customer experience, and lower operational costs.



FINBOA Dispute Management Modules



BI Disputes

Generates actionable insights from dispute data through integrated reporting, compliance monitoring, and fraud analysis dashboards. This lets your team shorten resolution timelines, spot emerging trends, and make more data-informed decisions across the organization.



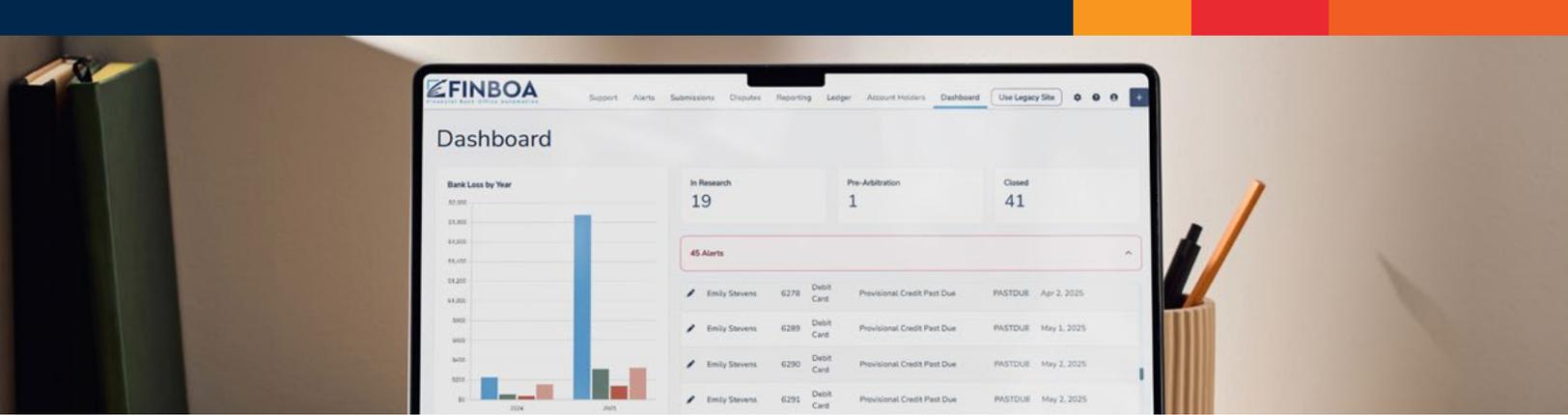
Regulation E Dispute Tracking

Optimizes dispute resolution with workflow automation, eliminating manual tasks, rekeying, and paperwork to ensure accuracy and compliance. By automating key aspects of dispute management, financial institutions can achieve faster processing times, enhanced compliance, and higher customer satisfaction.



AutoDecision

Automates decision-making for debit card disputes below the business minimum threshold, allowing institutions to apply custom rules for automatic closure or escalation. This reduces the burden of low-risk cases, accelerates resolution, and enhances the account holder experience, around the clock.



The Measurable Impact of Automated Reg E Dispute Management

Financial institutions using FINBOA's Dispute Management platform report significant gains in efficiency, compliance, and customer satisfaction. By automating low-risk claims, streamlining Reg E processes, and unlocking data insights, institutions are not only reducing losses but reclaiming staff time and strengthening their fraud prevention efforts.

- **Smart Automation** – Automate up to **38%** of low-risk, under-business-minimum disputes
- **Fewer Losses** – **25%** average reduction in Reg E claim Losses
- **Fewer Chargebacks** – Up to **40%** decrease in chargeback volume
- **Streamlined Audits** – Cut audit preparation time by **60%**
- **Reduced Branch Visits** – **90%** reduction in branch visits via self-service
- **Proactive Insights** – Faster identification of trends and high-risk merchants

Key Benefits

By implementing FINBOA's full dispute management platform, financial institutions reduce risk, improve regulatory outcomes, and reclaim valuable staff resources to support growth initiatives.

Reduces compliance risk, costs, and losses

Eliminates rekeying and manual processing

Reduces claims processing time from days to minutes

Enables paperless, real-time information access

Reduces IT burden with a cloud-based, end-to-end digital experience

Empowers informed decision-making with dynamic reporting and dashboards

Ready to Simplify Reg E Disputes?

With dispute volumes rising, your team needs more than manual workflows to keep up. FINBOA's Regulation E Dispute Tracking ensures faster claim resolutions, reduce losses, and confident compliance. Request a demo today to see how automation can transform your dispute management.

For more information about FINBOA Regulation E Dispute Tracking, contact your CSI Relationship Manager today!

