

Regulation E Dispute Tracking

Powerful Automation Tools | Increased Accuracy



Streamline and Simplify Dispute Management

Powered by FINBOA, Regulation E Dispute Tracking workflows help combat staffing challenges and reduce losses resulting from the explosive rise of digital payments and related fraudulent activity. With powerful automation tools, Regulation E Dispute Tracking optimizes the dispute management process, eliminating manual systems to increase accuracy and streamline the experience for your customers and your back office. Financial institutions see an improvement in compliance, a reduction in risk and, most importantly, an improved customer experience.



Your institution's bottom line depends on the operational efficiency of your compliance management, where simple mistakes can lead to increased regulatory oversight, penalties and higher losses, while slowing down business growth. Automated dispute management through FINBOA Regulation E Dispute Tracking protects your institution against common compliance failures and provides activity insight to enable enhanced fraud management.





Improved Dispute Management with Proven ROI

By implementing process automation, banks can free up expensive staff resources while reducing risk, optimizing efficiency and improving growth potential. With proven ROI, FINBOA Regulation E Dispute Tracking intelligently applies workflow automation to improve operational resilience and the customer experience across the enterprise.

- Reduces compliance risk, costs and losses
- Eliminates rekeying and manual processing
- Reduces claims processing time from days to minutes
- Enables retail branches to eliminate paper and get real-time, enterprise-wide information access
- Reduces IT resource requirements with a cloud-based end-to-end digital experience
- Implements quickly and streamlines training with ease-of-use

KEY FEATURES	REAL BUSINESS OUTCOMES
<ul style="list-style-type: none"> • Reg E calculators reduce errors and save time • Process automation ensures compliance and simplifies staff training • Centralized document management reduces audit prep time • Letter generation, digital forms, and e-signatures enhance efficiency • End-to-end digital process streamlines workflow 	<ul style="list-style-type: none"> • Reg E claim process losses reduced by an average of 25% • Chargebacks reduced by 40% • Audit prep time reduced by 60% • Customer branch visits reduced by 90% • Go live online in an average of 60 days

For more information about FINBOA Regulation E Dispute Tracking, contact your CSI Relationship Manager today!

